

2019

Optical Catalog



DIXON OPTICAL LAB

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Welcome to the 2019 Optical Catalog!

The Dixon Optical Lab takes great pleasure in introducing our brand new catalog for 2019, including many refreshing additions to our product line! Enclosed you will notice two frame collections: Standard and Safety & Security.

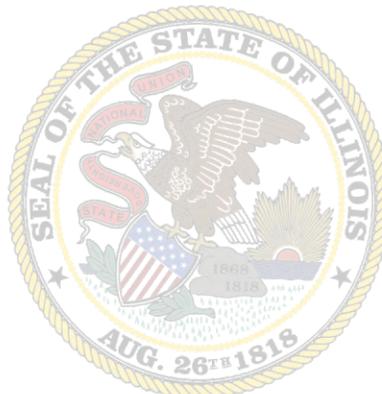
We sincerely thank you for your business and loyalty. Please enjoy your 2019 catalog, featuring a variety of new frame styles meticulously selected with the residents of Illinois in mind.

Our Story

The Dixon Optical Lab has been producing quality eyewear for over thirty years through the Illinois Correctional Industries (ICI) optical reentry program. ICI offers incarcerated offenders the opportunity to develop usable skills and positive work habits; all while giving back to the community. Our optical program allows the State of Illinois to provide cost-effective, quality prescription eyewear to residents throughout the state. Dixon's goal is to achieve a constant high standard of quality while maintaining economical operations. Our lab strives to provide our customers with products and services that conform to their specifications and requirements.

Moreover, offender staff are highly encouraged to take the American Board of Opticianry (ABO) certification exam offered through our lab, for the purpose of becoming ABO Board-Certified opticians. As of January 2019, well over half of our offender workforce have become ABO certified.

Dixon ICI



Frames

(priced each)

Standard Collection	\$15.00
**Safety & Security Collection	\$35.00

Single Vision Lenses

(priced per pair)

Standard Clear Plastic	\$13.00
*Standard Clear Polycarbonate	\$26.00
Lenticular Plastic	\$25.00

Bifocal Lenses

(priced per pair)

Clear Plastic	\$18.00
*Clear Polycarbonate	\$30.00
Lenticular Plastic	\$56.00

Listed frame prices are for providers who are paying ICI directly.

* Orders requesting polycarbonate lenses for adult participants require a prior approval request.

** Orders requesting a frame from the Safety & Security Collection require a prior approval request through HFS.

The Dixon Optical Lab (ICI) and HFS are separate entities. Our lab has no involvement in processing participants optical prescription orders, claims, prior authorizations, nor determining a participant's eligibility status. Therefore, providers must contact HFS at (877) 782-5565 for this information. Rather, Dixon ICI is utilized by HFS to fabricate authorized optical prescription orders. HFS provides optical prescription order forms, claim forms, envelopes, and any additional forms to registered optical providers.

Authorized optical orders for HFS are shipped in bubble wrap for protection.

Contact HFS

phone (877) 782-5565
 fax (217) 524-7120
 email hfs.webmaster@illinois.gov
 url <https://www.illinois.gov/hfs>

Submitting Optical Orders

All standard Optical Prescription Orders (OPOs) and claims that *do not* require prior approval must be mailed to:

Illinois Department of Healthcare & Family Services
 Attn: Standard Optical Claim Processing
 PO Box 19105
 Springfield, IL 62794

All optical orders and claims that *do* require prior approval must be mailed to:

Illinois Department of Healthcare & Family Services
 Attn: Prior Approval Optical Claims
 PO Box 19115
 Springfield, IL 62794



Important Notice:

Please be advised that per statewide policy, our lab is required to shut down annually, mid-June, to conduct mandatory fiscal year-end inventory. Production of eyeglasses will cease. Orders received on or after shutdown will not be entered or processed and will be held until conclusion of inventory. Inventory generally lasts two weeks. Providers will notice a delay in the delivery of completed orders and experience a couple weeks without receipt of shipments from our lab. We apologize for the unfortunate inconvenience this causes and truly appreciate your patience.



Access

54-18-150

Black
Burgundy
Navy



Aries

48-20-140
50-20-145

Brown
Gold
Gunmetal



Belong

51-17-140

Black/Crystal
Plum/Crystal
Tortoise



Bicycle

45-15-130
47-15-135

Black Matte
Navy Matte
Purple Matte



Brave

50-15-135
52-15-140

Black
Blue
Brown



Buzz

54-16-145

Black
Crystal
Tortoise



Care

42-15-125
44-15-130
46-15-135

Black/Crystal
Navy/Crystal
Pink/Crystal
Purple/Crystal



Chill

51-17-140

Black/Blue
Black/Lilac
Black/Lime
Black/Orange
Black/Pink
Black/Purple
Black/Red
Black/Turquoise
Black/White



Chris

50-20-140
52-20-145

Black
Blonde
Demi Amber
Grey



Colleen

50-18-130

Black
Brown
Burgundy



Confetti

45-16-125

Blue
Fuchsia
Teal



Cosmo

48-20-145
50-20-150
50-22-150
52-22-150

52-24-150
54-22-150
54-24-150

Black
Brown Fade
Grey Fade

All standard frames are covered through HFS.



Craze

50-18-140

Black/Blue
Black/Burgundy
Black/Green
Black/Grey
Black/Taupe



Dance

53-16-140

Black/Aqua
Black/Lilac
Tortoise



Dillon

50-19-140
52-19-145
54-19-150

Black
Brown Fade
Grey Fade



Finale

48-19-135
50-19-140
52-19-145

Antique Brown
Antique Silver
Gold



Floral

51-17-140

Brown/Black/Crystal
Burgundy/Black/Crystal
Purple/Black/Crystal



Gravity

55-19-140

Matte Black/Tortoise
Matte Brown/Tortoise
Matte Gunmetal/Black



Harper

50-19-140

Blue/Purple
Grey/Blue
Tortoise/Burgundy



Hide & Seek

42-19-125
44-19-130

Brown
Navy
Purple



Hunter

53-16-140
55-16-145
58-16-150

Gold
Gunmetal
Matte Brown



Jazz

52-18-140 58-18-150
54-18-145 60-18-155
56-18-150

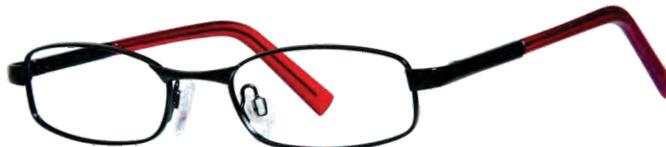
Black
Brown
Gunmetal



Juggle

44-16-125

Black Matte
Fuchsia Matte
Navy Matte



Kendall

45-17-130

Matte Black
Matte Brown
Matte Navy

All standard frames are covered through HFS.



Kody

52-18-140
54-18-145

Black
Brown
Gunmetal



Limit

52-16-145

Black/White
Brown/Tan
Navy/Light Blue



Melanie

53-17-140

Matte Black
Matte Brown
Matte Plum



Mellow

52-17-145

Black/Blue Fade
Black/Crystal
Black/Plum Fade



Metropolitan

53-18-150

Black Matte
Crystal
Tortoise



Monica

50-17-130
52-17-135
54-17-140

Brown
Grey
Rose



Nate

48-18-135 56-20-145
50-18-135 58-20-150
52-18-140
54-20-145

Brown Fade
Grey Fade
Shadow



Ninja

44-18-130
46-18-135

Matte Black
Matte Blue
Matte Brown
Matte Burgundy
Violet



Peewee

36-14-115
38-14-120

Blue
Brown
Tortoise



Plasma

51-16-140
53-16-145

Black
Brown
Navy

All standard frames are covered through HFS.



Pumpkin Skull

40-16-120
42-16-125

Black
Blue
Demi Amber/Antique Brown
Gold



Ralph

52-17-140
54-17-145
56-17-150

Black
Brown
Grey



Remote

48-18-135
50-18-140

Black/Blue
Black/Lime
Black/Pink
Black/Purple



Skateboard

45-15-125

Black/Blue Matte
Brown Matte
Navy Matte



Sky

47-17-130
49-17-135

Black
Brown
Burgundy



Slick

57-17-150
60-17-150

Black
Crystal
Red
Tortoise
White



Soda

44-20-130
46-20-135

Black
Blue
Brown



Special

46-20-130
48-20-135
50-20-140

Black
Brown
Violet



Spunky

47-16-130

Black/Navy
Black/Pink
Black/Red
Black/Sky Blue



Studio

51-19-140

Black
Brown
Gunmetal



Tackle

45-16-130
47-16-135

Black
Navy
Tortoise



Telltale

53-17-135

Black
Burgundy
Teal

All standard frames are covered through HFS.



Tie-Dye

45-17-130
47-17-135

Tie-Dye Blue
Tie-Dye Brown
Tie-Dye Purple



Tiger

49-18-135

Matte Black/Tortoise
Matte Gunmetal/Black
Matte Navy/Blue



Todd

46-18-135
48-18-140
50-18-145

Antique Brown
Antique Gold
Matte Black



Tomorrow

51-17-135
53-17-140
55-17-145

Black
Brown
Grey



True

50-18-140
52-18-145

Black
Brown
Grey



Trust

50-18-140
52-18-145

Black/Black Matte
Brown/Tortoise Matte
Navy/Tortoise Matte



Twinkle

39-17-130

Pastel Blue
Pastel Brown
Pastel Pink



Vern

52-20-135
54-20-140

Black
Brown
Gold



All standard frames are covered through HFS.

Solo Bambini
infant & children's eyewear



Our lab is excited to introduce the expansion of our selection of safety and security eyeglass frames through a highly-respected partnership with Solo Bambini®. Located in Burlingame, California and founded in 1990, Solo Bambini® frames are made in the USA with FDA-approved materials and colors.

The frames are hypoallergenic and contain no screws or metal parts. These frames are lightweight, comfortable to wear, durable, and completely flexible. They are the perfect solution for infants, children, and even adults! With the purchase of any Solo frame listed below comes a hard plastic case, adjustable strap, and microfiber cloth. Frames are available in several different styles and a variety of beautiful, transparent colors, to fit any personal style. Solo Bambini frames are available through HFS with prior approval. Questions should be referred to HFS. Frames from this collection are priced at \$35, as listed on page 2.



Color Options

- Blue
- Charcoal
- Denim
- Forest Green
- Ice
- Ice Blue
- Lavender
- Peony
- Pink
- Plum
- Red
- Root Beer
- Strawberry Ice
- Watermelon Red



Itsy Bitsy

30-13-105 Ice
Ice Blue
Strawberry Ice



Teeny Weeny

35-14-110 Ice
Ice Blue
Strawberry Ice



Toddler

40-15-115 Blue
Charcoal
Denim
Lavender
Pink
Strawberry Ice



Rookie

38-14-110 Blue
42-15-115 Charcoal
44-16-120 Denim
Lavender
Pink
Root Beer
Watermelon Red



Rascal

43-16-110 Charcoal
46-17-125 Denim
Forest Green
Pink
Plum
Root Beer
Watermelon Red



Scout

45-18-130 Charcoal
Denim
Forest Green
Ice
Peony
Root Beer
Watermelon Red



Eagle Scout

50-20-140 **Charcoal**
Denim
Forest Green
Ice
Red
Root Beer



Scout Master

55-22-155 Charcoal
Denim
Forest Green
Ice
Red
Root Beer

Solo Bambini frames require prior approval through HFS. Contact the agency directly at (877) 782-5565.



Account Information Update Form

Providers are responsible for keeping their account information with our lab current. Providers must notify the Dixon Lab of any changes. Providers should use Dixon's *Account Information Update Form* when notifying our lab of any changes to their account. Completed forms can be sent by mail, email, or fax.

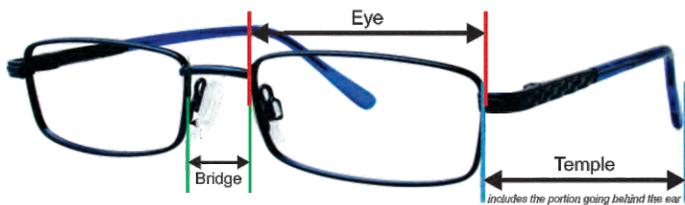
Request for UPS Return Label

The Dixon Optical Lab will provide a one-time use, prepaid UPS shipping label to requesting providers for orders eligible for return under warranty. Warranty policies are listed on page 10. To request a return label, a *UPS Return Label Request Form* must be completed and submitted to our lab. Instructions are included on the form.

Status Request Form

A *Status Request Form* must be used when requesting the status of any optical order being fabricated by our lab. No statuses are provided over the phone at any time. Providers should refrain from sending copies of orders they seek the status of, as this may result in duplicate eyeglasses being fabricated. Incomplete status request forms will not be processed and will be returned to the provider.

In order for ICI staff to research the status of an optical order submitted through HFS, the HFS assigned Document Control Number (DCN) of the Optical Prescription Order is required. Any status request form received without this required DCN will *not* be processed. It is the provider's responsibility to have confirmation that the order has been authorized before submitting a status request to our lab. When an order is authorized, the DCN can be found on the Weekly Remittance Statement that is mailed out to providers by HFS. If your office does not have access to the weekly remittance statements, you must fax HFS an *Adult Eligibility & Fabrication Status Form* to the fax number listed on the form. Once the DCN has been acquired, you may then complete and submit our lab's status request form by email or fax.



Stock Frame Order Form

A *Stock Frame Order Form* is provided for the purpose of ordering replacement frames samples that are no longer covered under warranty, to order additional sizes and colors of frame samples for more variety, or simply to purchase frames to have on hand for patients to purchase. Frame prices are listed on page 2. Stock frame orders are to be submitted directly to our lab by email or fax. No orders will be accepted by mail. Stock frame orders *do not* get submitted to HFS and are not intended for use when ordering a frame for a specific patient.

Frame Warranty: Dixon Correctional Industries Optical Lab warrants all frames supplied by our lab to be free of manufacturing defects in materials or workmanship for a period of 180 days (approximately six months) from the original ship date from our lab, to the provider. Shipping charges to return warranty eligible frames will be covered by ICI, and a prepaid shipping label will be issued for the return of the broken/defective frame(s). Providers must return the broken/defective frame(s), the existing lenses and a copy of the original paperwork sent with the order. Frame breakage or defects must be brought to our lab's attention within the warranty period.

Lens Warranty: Dixon Correctional Industries Optical Lab warrants all lenses fabricated by our lab to be free of manufacturing defects and to have been fabricated within ANSI standards, according to the optical order received, upon arrival to the ordering provider. Lenses are covered under warranty for a period of five (5) business days from the date of signed receipt by the provider or until dispensed to the patient, whichever comes first. In the event of a lab error in the fabrication of lenses, return shipping charges will be covered by ICI, and a prepaid shipping label will be issued. Providers must return the lenses and a copy of the original paperwork sent with the order. Provider errors will be remade at the provider's expense. Dixon Correctional Industries will not pay return shipping charges for provider errors.

It is the mission of the Illinois Correctional Industries to **enhance public safety and successful offender reentry to society** by providing vocational training to offenders in which they obtain valuable job skills and experience while **producing quality products and services**, and doing so at **no cost to the taxpayers** of the State of Illinois.

Frequently Asked Questions

How do I acquire the Document Control Number (DCN)?

HFS assigns a unique document control number for payment of eyeglasses to be fabricated. When an order is authorized, the DCN can be found on the *Weekly Remittance Statement* that is mailed to providers by HFS.

I received notification that an order was rejected by HFS. How do I find out why?

The Dixon Optical Lab (ICI) and HFS are separate entities. Our lab has no involvement in processing participant optical orders, claims, prior authorizations, or determining eligibility. Providers must contact HFS at (877) 782-5565 for this information. Rather, Dixon ICI is in partnership with HFS to fabricate *only* authorized optical orders.

Who provides order forms, claim forms, and envelopes for HFS optical orders?

HFS provides optical order forms, claim forms, envelopes and any additional forms to registered optical providers. Dixon does not possess any of these items.

How do I replace sample frames for our display kit?

One frame sample of every style we offer is provided at no cost. Frame samples are covered under the same warranty as listed above. If frame samples are stolen, come up missing, or become damaged, the provider is responsible for the cost of replacing the frame. To do so, a stock frame order form must be completed and submitted directly to our lab.



Dixon Correctional Industries Optical Lab

2600 North Brinton Avenue | Building #30 | Dixon, Illinois 61021

Phone (800) 523-1487 | Fax (815) 288-3713 | Email doc.dixilab@illinois.gov

Hours of Operation Monday-Friday 6:00am-2:00pm